

Data protection description of the Finnish Hostel Association's member/customer register

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1. Responsible

Finnish Hostel Association Business ID: 0202275-6

Yrjönkatu 38 B 15, 00100 Helsinki, Finland

E-mail: info@hihostels.fi

2. Person in charge regarding register issues

Sinikka Komu, Marketing and Communications Coordinator

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3. Name of the register

Member/customer register of the Finnish Hostel Association.

4. Use of register / purpose of processing personal data

The purpose for the use of register is to maintain and manage the Finnish Hostel Association's member/hostel card customer/newsletter register. The registry data are used for information to members and customers. Personal data is processed extent permitted by the Personal Data Act and within the limits required.

5. Content of the register

The register includes the following information:

- Customer's name
- Company
- Contact information
- Date of birth
- Customer- / Membership number
- Customer- / Membership expiry date
- Customer- / Membership price
- Other associations' membership affecting customer- / membership price
- Information about the purchase



6. Regular supply of information

The register contact and member information is provided by the customer's accession to the organization. Customer relationship arises when a customer buys a membership, buys a product, books a service from online store, or subscribes a newsletter. Customer data will be collected in various marketing events where the customer wants to join in the register.

7. Regular destinations of disclosed data

Information is not shared outside the Finnish Hostel Association without members/customers being informed about. Information is only sent to the member's member association for billing of the supported card.

8. Transmission of data to EU countries or outside the EEA

No information will be given to countries of the European Union or outside the European Economic Area.

9. Data protection principles

The register is protected by a user ID and password. The Finnish Hostel Association is responsible for maintaining the security of the best of their ability. The register is used only by persons whose job description includes its use. Users are bound by professional secrecy. Information may be disclosed to third parties only because required by law, such as the customer's own request, or the authorities only upon request.

10. Right to inspect

Each person who is attached to the register has the right to inspect his or her personal data. The request must be made by e-mail: <u>info@hihostels.fi</u>.

11. Right to request information to be corrected

Each person who is attached to the register has the right to claim incorrect data to be corrected. The request must be made by e-mail: <u>info@hihostels.fi</u>.

12. Other rights related to the processing of personal data

Each person who is attached to the register has the right to deny the Finnish Hostel Association the opportunity to use the information concerning himself. The request must be made by e-mail: info@hihostels.fi.